

# Marcus Holloway

· IT Support

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**CompTIA Security+** certified with experience in network security, firewall configuration, and endpoint protection. Skilled in troubleshooting, customer communication, and documentation through years of client experience

**Tools I Use:** Windows OS, Network Firewalls, Spam Filters, Password Managers, TCP/IP Networking, Access Control, Malware Identification, Google Ads Editor, Google Analytics

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## Experience

### Assistant Accountant Intern

The Training Place of Excellence

Southwark, London

4/2026 - 5/2026

- Work closely with experienced professionals to develop practical accounting knowledge, while supporting peers
- Record customer receipts and supplier payments, allocate transactions to the correct invoices, and assist with bank reconciliation and general finance administration

### Google Marketing

Carsaver

Surrey, Aldershot

6/2024 - 8/2024

- Created and managed a Google Search campaign for a vehicle welding business, generating 88 clicks from 522 impressions with a 16.86% CTR on a £450 ad spend, with £7,000 net profit
- Improved their online reputation by uploading pictures and increasing review contributions to grow by 70+ five-star reviews

### Welder

Carsaver

Surrey, Aldershot

6/2021 - 7/2025

- Greeted customers, documented work prices and helped check monthly income invoices to assist with maintaining accurate financial records
- Worked in a team of 3, responding to instructions from the manager and communicating with team members on operational tasks, e.g. payment, phone calls for customer service and cleaning
- Built long-term relationships with customers and communicated regarding car sales and securing repeated sales
- Welded car parts: sills, chassis, etc and assisted in upscaling service sales
- I downloaded anti-virus software on all the company electronics to prevent old systems from being infected, also removed old, insecure apps, and changed the browsing application to one with built in malicious ad blocker feature

## Education

### Trainee

Spear (Resurgo Trust) Development Programme

Kensington, London

3/2026 - 4/2026

- Developed confident communication and interpersonal skills: delivered presentations, networked with professionals and demonstrated effective teamwork
- Implemented change based on feedback
- Demonstrated reliability and organisational skills over the six-week programme

### Cyber Security Bootcamp Learner

Fareport Training Services

Surrey, Aldershot

7/2025 - 9/2025

- Learned how to set up: business network firewall, email spam filter and secure password management
- Studied threat detection and malware identification techniques to recognise and respond to common attack vectors
- I also developed knowledge of firewalls, intrusion detection systems, secure passwords, access control, encryption, basic risk management, Kali Linux and its assortment of tools

### Autocare Technician Apprentice

Farnborough College of Technology

Rushmoor, Farnborough

9/2021 - 7/2023

- Passed mechanics apprenticeship

### GCSE Student

Ash Manor School

Surrey, Aldershot

3/2021

- English 4, Mathematics 7, Spanish 4, Science 5, PE 3, Art & 3D Design 5

## Interest

- I like to keep fit, do home workouts, run, travel, listen to music, watch anime/movies and play Uno